Award in Conflict Management

Length - 130 Hours or 4 months

Course Code
Y2NCM

WHO IS THE COURSE FOR?
The award is designed to enable learners to recognise the effects of anger and to develop strategies for avoiding, reducing and managing conflict. There are many occasions in all aspects of life where we need to deal effectively with conflict.

DESCRIPTION
This is a self study course which means you can study at home, workplace or wherever you choose at times that are convenient for you. You do not have any classes to attend.
The Award in Conflict Management is a Level 2 qualification (QCF) accredited by EDI. This is roughly equivalent to Level 5 in Scotland (SCQF).
This award will enable learners to identify the characteristics of anger and develop understanding of different ways to deal with conflict. Learners will be able to apply the knowledge and understanding to improve behaviour.
To achieve this award, learners must complete the 3 mandatory units:

- Unit 1 Characteristics of anger
- Unit 2 Techniques to deal with conflict
- Unit 3 Ways to avoid conflict

HOW WILL I BE ASSESSED?
This involves 4 tutor marked assessments and a multi-choice end test.The end test is sat under examination conditions and arranged by the **BSPL team**.

ENTRY REQUIREMENTS
There are no prerequisites for this programme. Learners should be able to work at or above Entry level 3/ Level 1 literacy/ communication. Previous knowledge or experience would be of benefit but is not essential.

This qualification is suitable for learners of 16 years and above.

SPECIAL REQUIREMENTS
If you have any individual study needs please contact our Student Development Centre at 01224 612164

COMMENTS
Whilst studying with Business Solutions & Part-Time Learning, you will have access to the **College Libraries**, and the **IT Centre**. You will be assigned a tutor who is a subject specialist in your chosen course. Your tutor is there to support you through the

course, provide assistance with the online learning materials and give feedback on your assessments. You will also have technical and administrative support from the **BSPL team**.

The Core Skills Analyser enables learners in Scotland to create their own core skills profile which they can print and save for their progress files or personal learning plans. You can assess your core skills by **clicking here**.

The prices quoted on this course leaflet are subject to change at any time so please check current prices when booking on/or enquiring about the course.

COURSE FEES

Residents in Scotland: £310.00

COURSE FEES

Non-residents: £986.00

CONTACT

Information & Booking Centre

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Email: enquiry@abcol.ac.uk